JASON T. OWENS

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SUMMARY

A board-ready top-performing and self-motivated global security governance executive with passion and integrity, extensive experience in transforming competitive global enterprise goals into measurable action and translating objectives into initiatives while building teamwork and increasing savings in a complex environment. With a productive history of translating between teams, driven by improvements, and utilizing executive vision to realize successful execution of goals.

**Governance, Risk Management, and IT Security Compliance | Contracting and Legal | Identity Governance and Access Management | Policy, Standards, and Process Creation | Enterprise Risk Management | Healthcare | Business and Strategic Planning | Information Governance Security
Capital Planning | P&L Optimization | Vulnerability Management | Event Management
HITRUST, HIPAA, ISO 27001, PCI, SOX, SOC2 | Benchmarking Cyber Security and Information Technologies
M&A Due Diligence and Integrations | Lean Six Sigma | IT Process Design and Improvements
Metrics and Service Level Management | Leading ITIL, COBIT, and NIST CSF Best Practices
Time Management Skills | Problem Resolution | Technical Skills |
Threat and Vulnerability Management | Customer Focus and Partner Management
Interpersonal Skills, Staff Development / Mentorship / Employee Engagement | Collaboration Skills
Verbal and Written Communication Skills | Innovation and Interpretation**

EXPERIENCE

Blue Health Intelligence, Chicago, Illinois
Senior Director, Information Security, Compliance, and Infrastructure………………………………………… 02/2024 – Present
- Trusted with additional responsibility to lead enterprise Infrastructure and Operations.
- Responsible for all on-prem and cloud systems, Help Desk, endpoints, networks, etc.
- Accountable for Vendor and Partner risk management and performance.

Senior Director, Information Security and Compliance ……………………………………………………… 07/2023 – Present
- Accountable for establishing and implementing a comprehensive Cybersecurity program at strategic, policy, and operational levels.
- Established standardized collaboration and communication solutions across teams and mechanism to track and prioritize work.
- Successfully led specialized team for HITRUST, HIPAA, SOC2, CMS, NIST/FISMA compliance.
- Responsible for creating and leading CISO cybersecurity board presentations, content, and deliverables.
- Groundbreaking collaboration and partnership with Blue Cross Blue Shield Association cybersecurity teams.
- Identified fiscal savings of 50% for security budget via application and vendor rationalization, followed by solution consolidation.
- Successfully established and led Privacy and Security Executive Committee, including charter, policy creation, facilitation.
- Selected to be founding member of SAFe Lean Agile Center of Excellence (LACE) team to drive process excellence and adoption.
- Responsible for operational success of InfoSec tools and capabilities such as EDR, SIEM, VSOC, CASB, MFA, DLP, Vulnerability Management, Ransomware protection and resilience, and more.

CDW, Chicago, Illinois
Director, Global Security Governance, CDW ………………………………………………………………… 01/2021 – 05/2023
- Managed security, risk, information governance, audit controls, and security compliance for hundreds of organizations, thousands of employees, tens of thousands of privileged systems, and billions in related annual revenue.
- Owned and accounted for overall management of security policies, information security, and auditing, regulatory compliance, and security management practices of tools, process, frameworks, and staff.
- Led third-party risk management policy, security programs, and contract language for services business and vendor management.
- Led enterprise assessments for CIAM, IAM, PAM, and IGA tools, standardization of identity governance, reliable implementation of global identity consolidation, and identity governance solution.
- Championed identity governance initiative to standardize hybrid authoritative sources, establish single identity, automate lifecycle management and influence provisioning for mission critical systems.
- Designed and implemented ServiceNow IRM / GRC solution, including unified compliance frameworks.
- Led specialized team of contracts subject matter experts and consulting services for information security and compliance.
- Ongoing successful third-party PCI DSS, SOC 2, ISO 27001, HIPAA, and NIST compliance, auditing, and security assessments.
- Core member for mergers and acquisitions (M&As) due diligence activities and positive business integration leadership.

- Redesigned, processed, and rolled out compliance for global information security policy.
- Served as GDPR and CCPA legislation liaison for services and Data Privacy departments.
- Oversaw legal holds and data destruction processes.
- Selected to be a sponsor of CDW for DEI *Fellowship* program, *Emerging Leaders* Program and other business resources groups.

Senior Manager, Information Security Risk, Integrated Technology Solutions, CDW……………………………… 01/2017 **-** 01/2021
- Consolidated and synthesized IT GRC capabilities matrix to drive maturity, growth, and ownership.
- Approved, negotiated, and wrote risk and security terms for services agreements, security assessments, vendor relationships.
- Created skills taxonomy, process, training, and solution to more easily match people to work, provide learning / progression paths for coworkers, support resource allocation forecasting, and emerging technologies.
- Spearheaded global enterprise consolidation for licensing and SaaS solutions, creating meaningful cost savings.
- Created third-party risk management policy, risk management process, security programs, and contract language for services business.
- Created multivariate revenue and profitability Monte Carlo simulations for modeling and statements.
- Performed ongoing risk assessment C-level leadership on alignment / gaps, performance, and roadmaps.

Senior Manager Cyber Security Compliance, IT Governance and InfoSec, Managed Services, CDW…………………01/2015 - 01/2017
- Led successful implementations and integrations of ServiceNow ITSM platform, sales force automation (SFA) tool, and customer relationship management (CRM) solution.
- Implemented ServiceNow IRM / GRC solution, including unified compliance frameworks and security assessments integration.
- Automated workflows, tasks, and requests throughout IT operations and to execute compliance.
- Integrated product engineering development with security and compliance reviews.
- Migrated and replaced embedded monitoring solution for managed services customers and customer success teams.
- Standardized objectives for service levels, service level agreements, and performance metrics reporting to develop consensus.
- Led division-wide continuous process improvements (CQI) program; business analysis and business processes matured.
- Automated secure, remote services delivery and leveraged best practices for management information systems.
- Emphasized and reinforced team expectation collaborate, be disciplined, meet deadlines, and follow through with commitments to business stakeholders, and to be flexible, accountable, and leverage good decision making when performing work.
- Reinforced expectation to identify root cause of an issue, and to employ problem-solving skills, problem-solving ability, and to reserve judgment before having facts. Embraced flexibility and accountability, monitored technology trends.

Manager IT Governance, CDW…………………………….…………………………………………………….01/2009 – 01/2014
- Co-created CDW patent for management nodes/avatars, creating methodology to establish and facilitate remote services securely through security architecture and security technologies.
- Identified tenfold decrease in deployment time for managed services implementations.
- Reduced managed services implementation costs by 400%.
- Facilitated 75% reduction in incident handling costs through analytical remediation / optimization.
- Realized 60% reduction in service level management efforts through component implementation.
- Developed standardized, consistent contract language and clauses for security and compliance.
- Replaced legacy ITSM / ticketing system for managed services operations, monitored business performance trends.
- Created operational risk mitigation frameworks based on NIST and COBIT best practices to evaluate risks, implement policies.

Information Security Lead, CDW…………………………….……………………………………………………01/2007 – 01/2009
- Developed role-based access control (RBAC) process and toolset that addresses specific compliance needs and improves quality and speed to provision / decommission permissions.
- Implemented and managed multiple cybersecurity solutions and tools to protect and enable business, including multi-factor authentication, privileged identity management, SIEM, IDS, HIDS, scanning, and remote access.
- Automated management of critical password accounts and privileged security systems.
- Penetration testing, vulnerability management, event management, incident response, risk assessments, root cause analysis, and remediation. Firewall rules, proxies, IT risk management, forensics, hardening, cloud security, monitoring threat intelligence feeds.

ADDITIONAL EXPERIENCE

BERBEE, Madison, Wisconsin, (Acquired by CDW), Madison, Wisconsin, **Software Engineering/Project Manager,** 2006-2007, **Business Analyst/Project Manager**, 2001-2006, **Service Account Manager**, 1999, 2001.

ARTVILLE LLC / GETTY IMAGES, Madison, Wisconsin, **IT Manager,** 1998-1999.

VERTICOM TECHNOLOGIES INC., Madison, Wisconsin, **Director, Online Services,** 1996-1998.

EDUCATION

GEORGE WASHINGTON UNIVERSITY, Washington D.C.
M.S., Business

UNIVERSITY OF WISCONSIN, Madison, Wisconsin
B.S., Art

CERTIFICATIONS

OCEG GRC Professional, GRCP
Certified Information Security Manager, CISM
ServiceNow Certified Administrator (CSA)
ServiceNow IRM/GRC Specialization
ITILv4 Certification
Lean Six Sigma Green Belt Certified
GIAC Certified Incident Handler, GCIH
Project Management Professional, PMP
Scrum Master Accredited Certification, SMAC
Scrum Product Owner Accredited Certification, SPOAC

PATENTS

Guthrie, Jeremy and Owens, Jason T. (2018), *United States. US20200119981A1.* Patent Office

TECHNICAL KNOWLEDGE AND SKILLS

AHIP Training, SAFe Agile LACE Member, Certified ServiceNow Admin (CSA) Salesforce Administration, CISSP, ScienceLogic, Qualys, Netskope, Crowdstrike, Proofpoint, Illumio, DUO, RSA SecurID, firewall technologies, CyberVault, SailPoint, Salesforce, ScienceLogic, CyberArk, Python, Chat-GPT, Large Language Models (LLMs), SharePoint development, PowerPoint, Microsoft Office, Power Automate, Vector Databases, SQL, Microsoft Defender for Cloud, Microsoft Purview, Microsoft Azure, Microsoft Active Directory, oauth, API and data sources, , Expert Choice, multimedia production/presentation for organizational change management and excellent communication skills.

AWARDS

CEO Award, CDW, 2020

INCLUSION AND DIVERSITY ADVOCACY

Panelist / Mentor, Women's Opportunity Network (WON),
Ally, Member LGBTQ+ Business Resource Group (BRAVE),
Sponsor, Diversity, Equity and Inclusion (DEI) Fellowship Program (Legacy Excellence)

Management skills and leadership experience, honest emphasis on cultural awareness, listening, and inclusion.
Passionate about ability to mentor and inspire all team members.